Air Canada – Customer Relations PO Box 64239, RPO Thorncliffe - Calgary, AB Canada T2K 6J7

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Claim for compensation under Israeli Aviation Services Law and common law for cancelled flight Tel Aviv to Toronto on 16 June 2018

To whom it may concern:

I claim compensation of NIS \$3,000 for delayed flight 85 from Tel Aviv on 16 June 2018 under Israel's Aviation Services Law. See http://www.tourism-law.co.il/pdf/AviationServicesLawENG.pdf

I also claim additional compensation of at least NIS 3,000 for the damages due to the treatment and suffering caused to myself by the inefficiency and incompetence of Air Canada representative in the hours after the flight.

The delays and treatment which are described in more detail on a website produced specifically concerning this incident at cancelledflight85.com.

My contact details and address for the address for payment are

Sincerely